



Cartrack Mobile Application User Guide

Find your vehicle on the go

Revision 1.2

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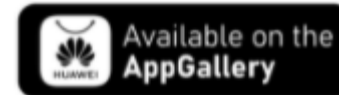
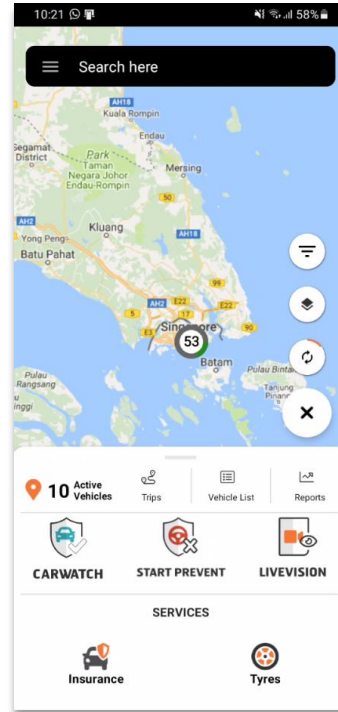
Settings

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INTRODUCTION: WHAT IS REQUIRED?



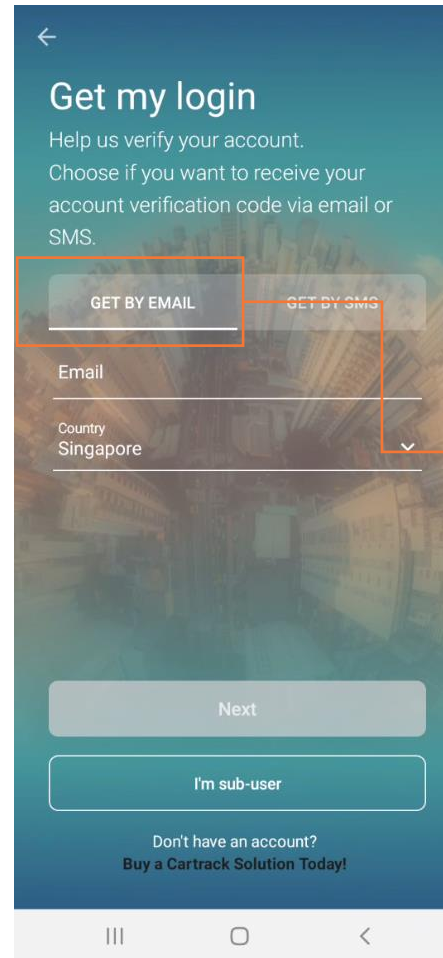
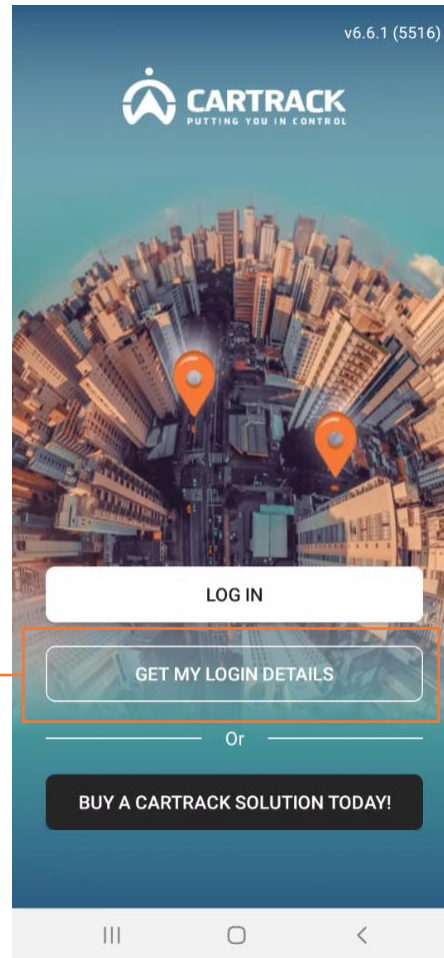
Available on Android, HUAWEI or iOS smartphone

User is able to access simple fleet information on the go.
Search "Cartrack GPS" on the app store



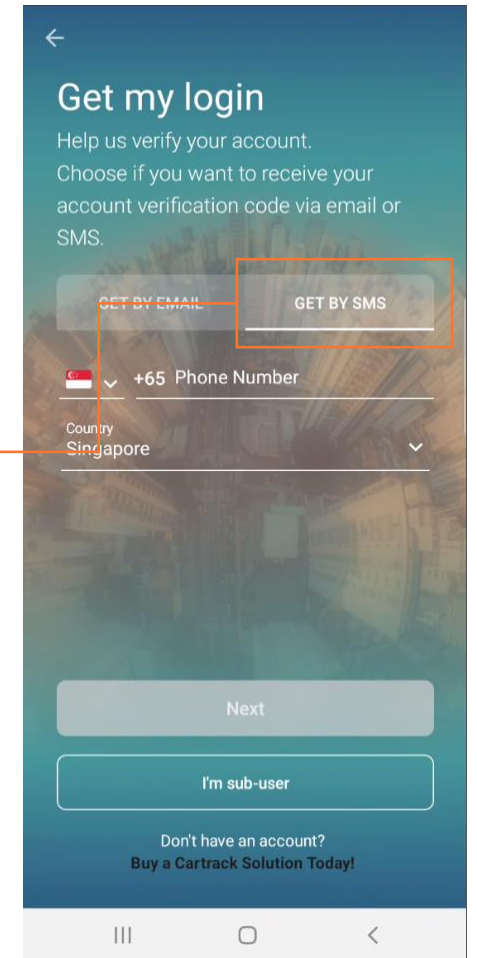
LOGIN: GET LOGIN DETAILS

1. Download the mobile app
2. Open the app and tap "Get My Login Details"
Input the details accordingly
3. For sub user, please contact administrator user



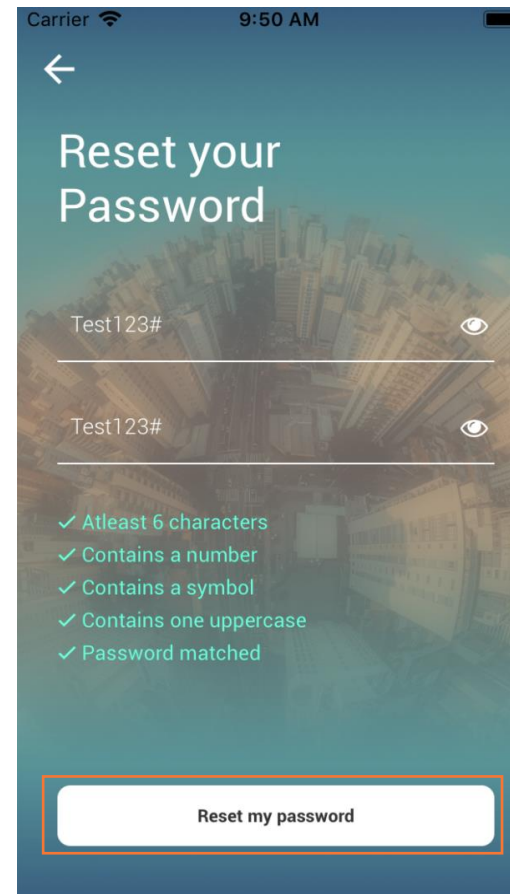
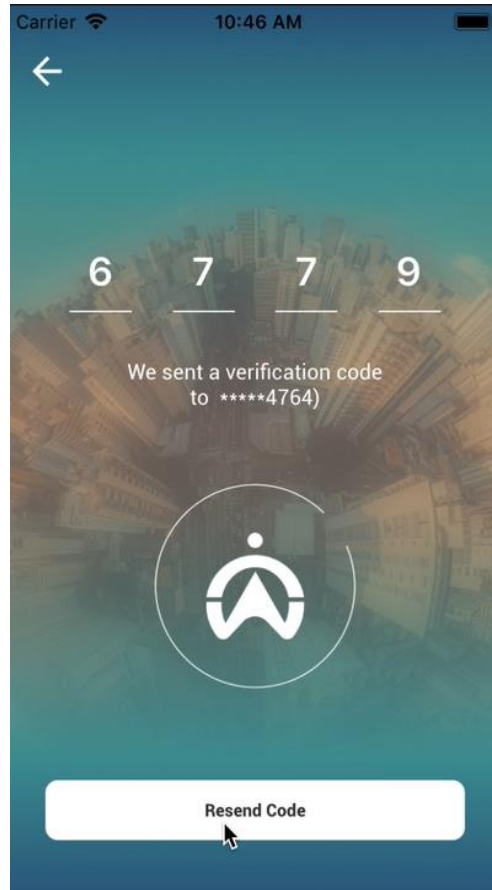
Retrieve Admin LOGIN DETAILS (Username & Password) either via:

- **Email or SMS**
- The Email/Phone number **MUST** be the one registered under the Cartrack account
- Users are to select their **'country of registration'**
- Users receive a **'Verification Code'** via email or SMS (next slide)



LOGIN: GET LOGIN DETAILS

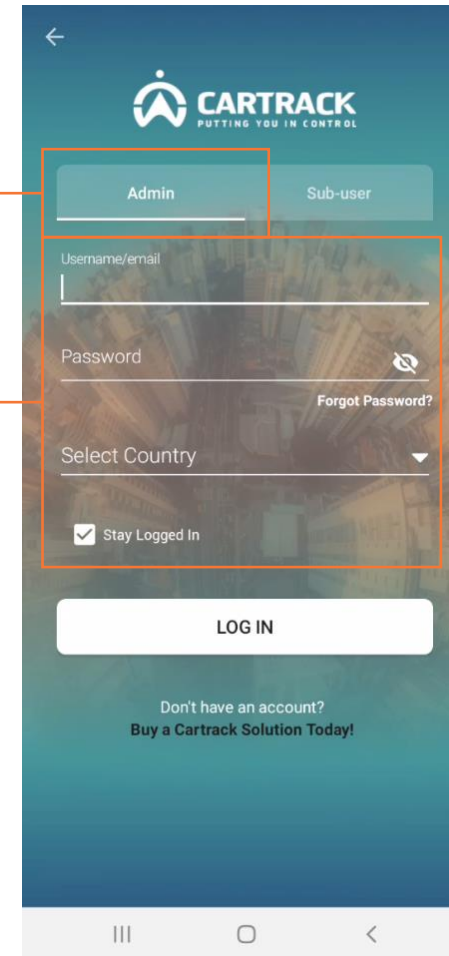
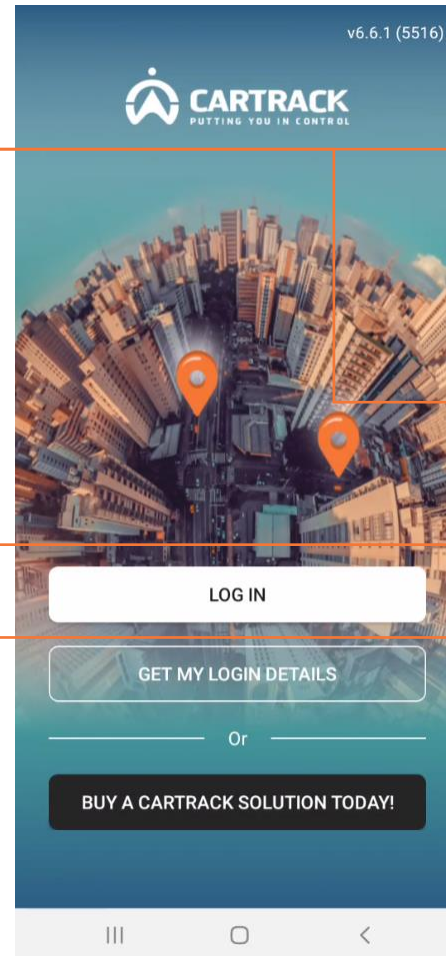
1. Enter one time password to verify identity
2. Create / Reset password for the first time login
3. Click "Reset my password" to continue



LOGIN: ADMINISTRATOR

1. Select Log In
2. Choose the Admin tab to login as an administrator, then input all the required details and select the country
3. "Admin" is a user who has full access and permission to the account

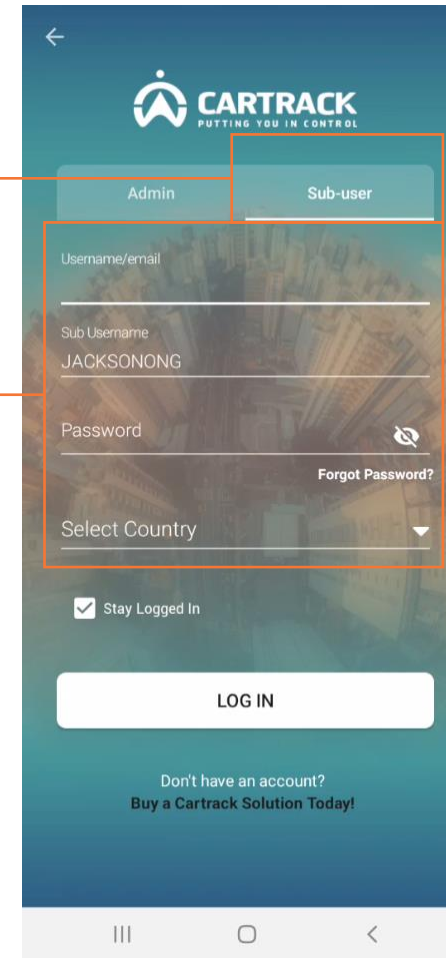
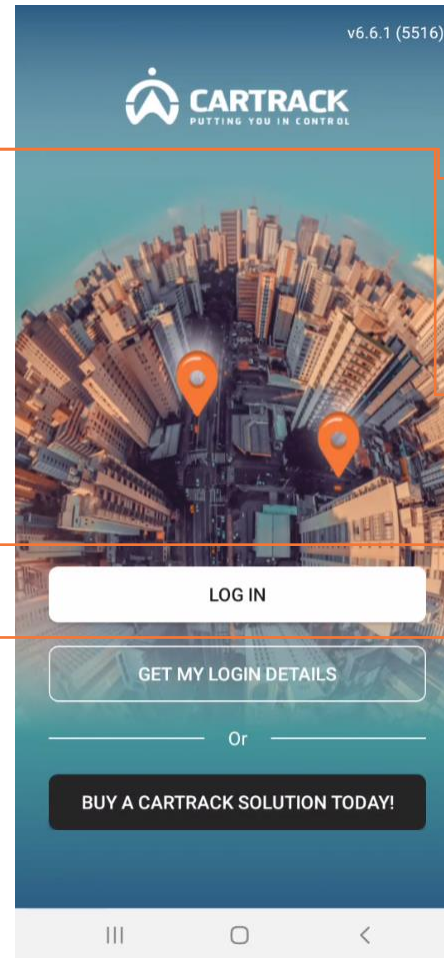
"Sub user" is a user created by admin with limited access and permission to the account



LOGIN: SUB USER

1. Select Log in
2. Choose the Sub-user tab to login as a sub-user, input all the required details and select the country
3. Admin is a user who has full access and permission to the account

Sub-user is a user created by admin with limited access and permission to the account



LOGIN: FORGET PASSWORD

ADMINISTRATOR

1. Select Forgot Password
2. Choose between "Get By Email" or Get By SMS" to obtain a one-time password
3. Both email and SMS details has to be the registered contact details with Cartrack

The screenshot shows the main login interface. At the top, there's a back arrow and the Cartrack logo with the tagline 'PUTTING YOU IN CONTROL'. Below the logo are two tabs: 'Admin' and 'Sub-user'. There are three input fields: 'Username/email', 'Password' (with an eye icon for visibility), and 'Select Country'. A 'Stay Logged In' checkbox is checked. A 'LOG IN' button is at the bottom. A 'Forgot Password?' link is highlighted with an orange box. At the very bottom, there's a link: 'Don't have an account? Buy a Cartrack Solution Today!'.

The screenshot shows the 'Forgot my password' screen. It has a back arrow and the title 'Forgot my password'. Below the title is the text: 'Help us verify your account. Choose if you want to receive your account verification code via email or SMS.' There are two buttons: 'GET BY EMAIL' and 'GET BY SMS', with 'GET BY SMS' highlighted by an orange box. Below the buttons is a phone number field with a dropdown for country (Singapore) and a '+65' prefix. A 'Next' button is at the bottom. At the very bottom, there's a link: 'Don't have an account? Buy a Cartrack Solution Today!'.

The screenshot shows the 'Forgot my password' screen. It has a back arrow and the title 'Forgot my password'. Below the title is the text: 'Help us verify your account. Choose if you want to receive your account verification code via email or SMS.' There are two buttons: 'GET BY EMAIL' and 'GET BY SMS', with 'GET BY EMAIL' highlighted by an orange box. Below the buttons is an email field and a dropdown for country (Singapore). A 'Next' button is at the bottom. At the very bottom, there's a link: 'Don't have an account? Buy a Cartrack Solution Today!'.



LOGIN: FORGET PASSWORD

SUB USER

1. Select "forgot password"
2. Click on "I'm a sub-user"
3. Sub-user is to contact company admin for login details


←

CARTRACK
PUTTING YOU IN CONTROL

Admin Sub-user

Username/email
CART00003

Sub Username

Password  **Forgot Password?**

Select Country

Stay Logged In

LOG IN


Don't have an account?
Buy a Cartrack Solution Today!

←

Forgot my password

Help us verify your account.
Choose if you want to receive your account verification code via email or SMS.

GET BY EMAIL GET BY SMS

 +65 Phone Number

Country
Singapore

Next

I'm sub-user

Don't have an account?
Buy a Cartrack Solution Today!

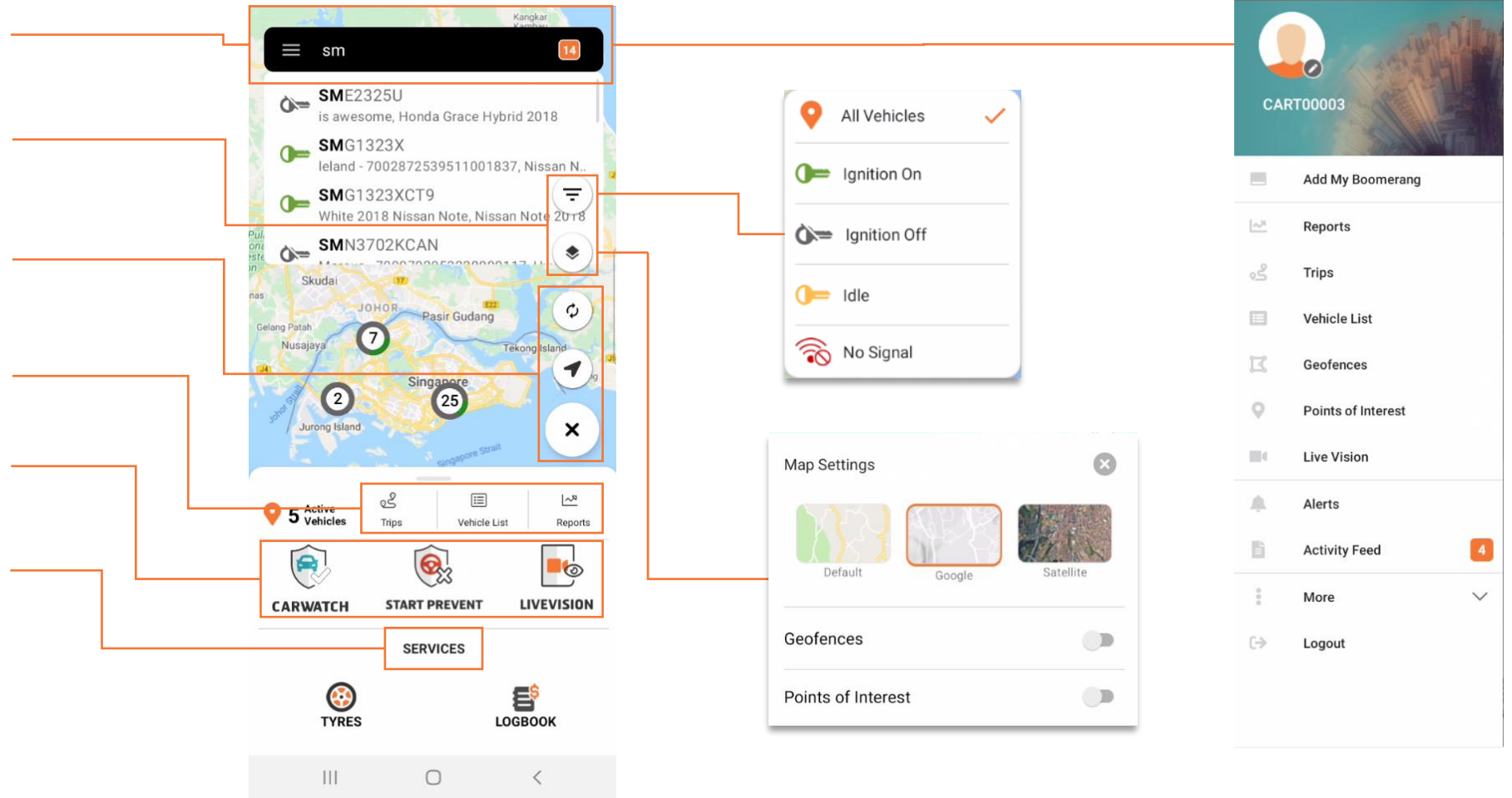
You are a sub-user, please contact your admin to get your login details.

OK




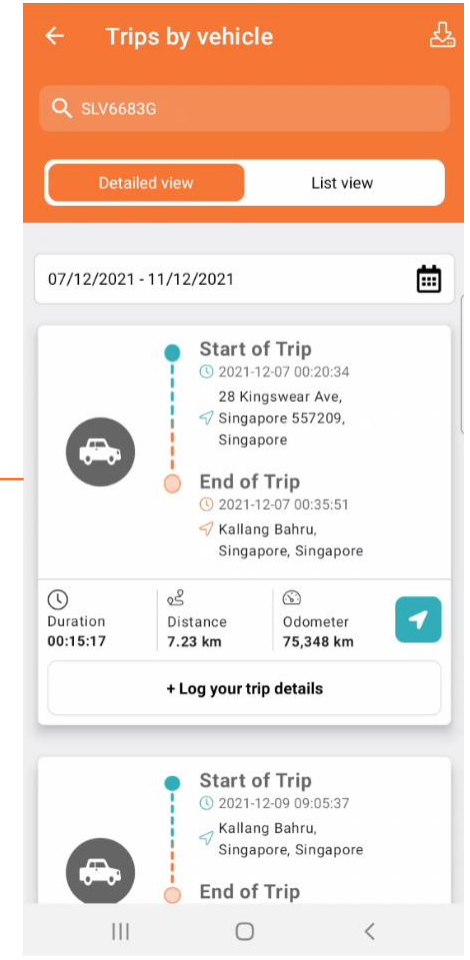
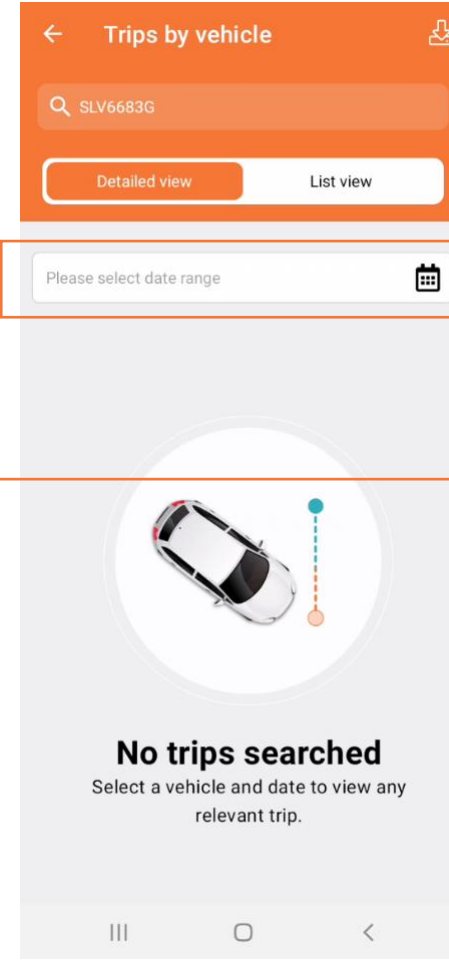
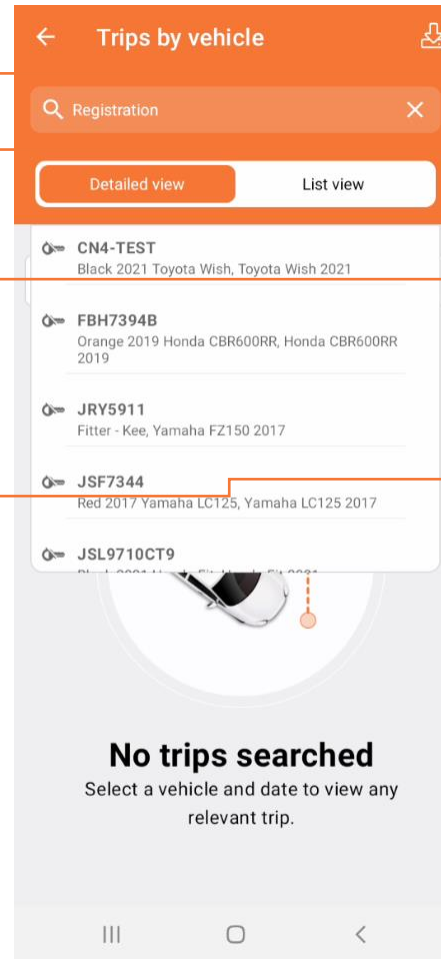
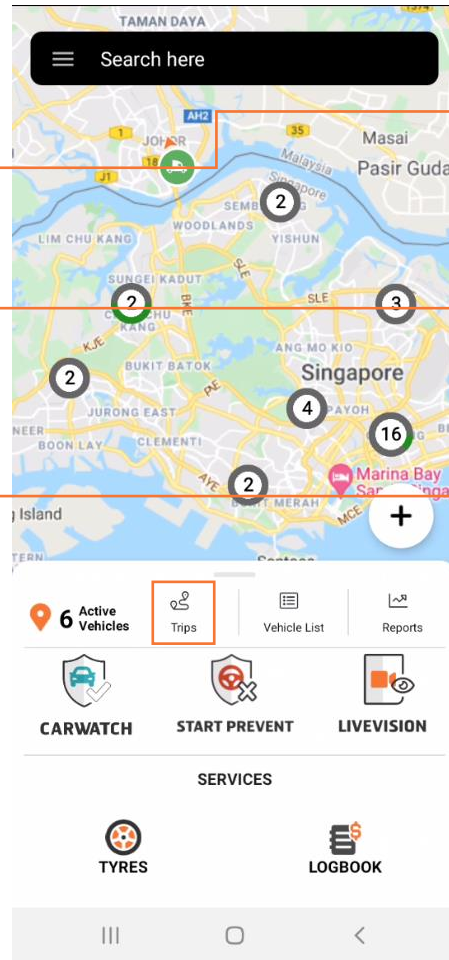
MOBILE: OVERVIEW

1. To access the menu or search bar for a vehicle
2. To allow the user to filter what vehicle status or select map type and geofence/POI is to be displayed
3. To allow the user to hide optional icons on the map, center map or refresh data display on the map
4. Quick access to view data on trips, vehicle list or reports
5. Optional add-on features available to users
6. Additional services available to users according to regions and countries




FEATURES: HOW TO VIEW TRIPS

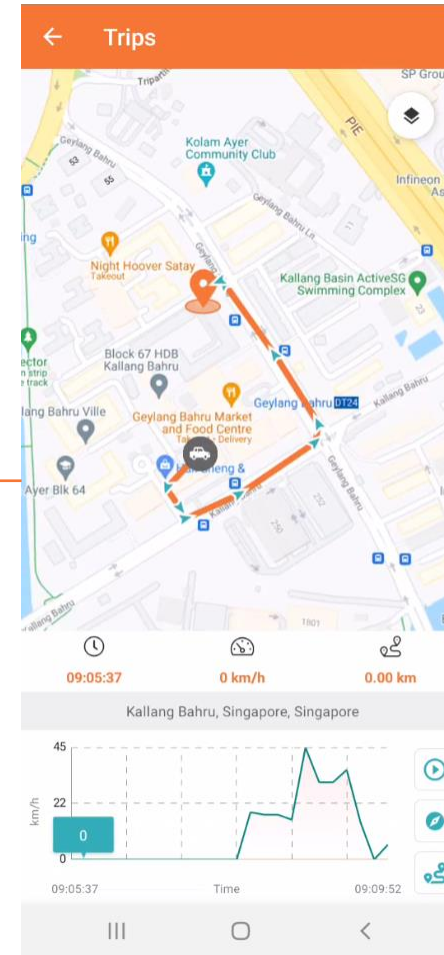
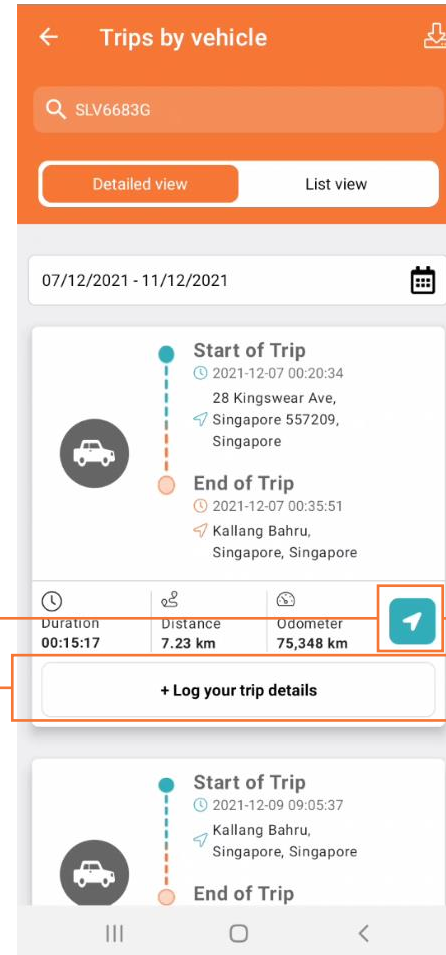
1. Select the  icon
2. Under "Registration" select the vehicle from the drop down list
3. Select the date range for receiving the trip information
4. The system only allows up to 7 days worth of data at one time



FEATURES: HOW TO VIEW

DETAILED TRIPS VIEW

1. View trip details via detailed view
2. Click on  to view the path for the trip
3. Categorise the trip details as business or personal



Add Logbook Entry

Status

Add Trip Type Description

Notes

Save

Cancel



FEATURES: HOW TO VIEW


LIST TRIPS VIEW

1. View trip details via list view
2. Select the trip to view in map view
3. Categorise the trip details as business or personal

The image displays three mobile application screens illustrating the 'List Trips View' workflow. The first screen, titled 'Trips by vehicle', shows a list of trips for vehicle SLV6683G. It includes a search bar, toggle for 'Detailed view' and 'List view', and a list of trip entries with 'Logbook entry type' and 'CHANGE' buttons. The second screen, titled 'Trips', shows a map view of a trip route in Kallang Bahru, Singapore, with a speedometer and a speed graph. The third screen, titled 'Status', shows a 'Select trip type' screen with radio buttons for 'None', 'Business', and 'Private', and a 'Save' button. Orange lines connect the 'CHANGE' buttons in the first screen to the 'Status' screen, and the 'List view' toggle to the map view.



FEATURES: HOW TO VIEW VEHICLES

1. Select the  icon
2. Select to view vehicle via vehicle list or groups
3. Select the vehicle to view detailed information of the vehicle
4. Click here to share the live location of vehicle to others

The screenshots illustrate the following steps:

- Step 1:** The user is on a map of Malaysia. In the bottom navigation bar, the 'Vehicle List' icon (a list with a car) is highlighted.
- Step 2:** The user is on the 'Vehicle List' screen. The third vehicle card, 'SME2325U', is highlighted.
- Step 3:** The user is on the detailed view for 'SME2325U'. The share icon in the top right corner is highlighted.

Vehicle List Details:

- Vehicle 1:** Fitter - Kee, JRY5911, Ah Kee, Yung Kuang Rd, Singapore, Singapore
- Vehicle 2:** Black 2021 Toyota Wish, CN4-TEST, 2 Aljunied Ave 1, Singapore, 389977, Singapore
- Vehicle 3 (SME2325U):** is awesome, Aaron Owyong, is awesome, SME2325U, Chester, Refrigerator, Refrigerator (Temp 1) 28.1°, Choa Chu Kang Cres, Singapore, Singapore

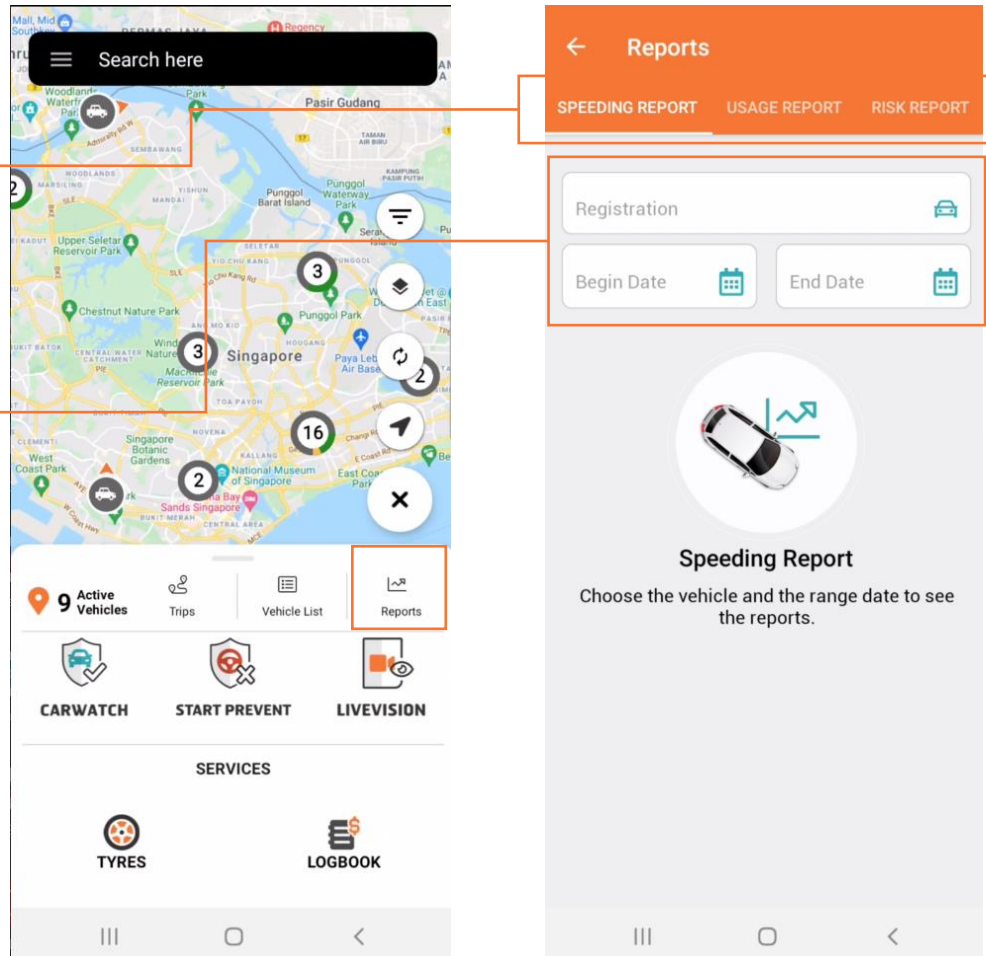
Vehicle Details for SME2325U:

- is awesome, Honda Grace Hybrid 2018
- Choa Chu Kang Cres, Singapore, Singapore
- Last Update: 2021-12-13 23:56:12
- Day: 2021-12-13
- Time: 11:56:12 PM
- Odometer: 96,443 km
- Speed: 0 km/h
- Refrigerator (Temp 1): 28.1°
- Fuel Level: 21.56 L
- Lat (N): 1.399997
- Lon (E): 103.75386
- Unit Battery: ON, 92%



FEATURES: HOW TO VIEW REPORTS

1. Select the Reports icon
2. Select a report from the 5 reports available on the mobile app: Speeding, Usage, Risk, Last position and Alert report
3. Select a vehicle to view its relevant report for a maximum range of 3 days
4. System only allows up to 7 days worth of data at one time



FEATURES: TYPE OF REPORTS

← Reports

SPEEDING REPORT USAGE REPORT RISK REPORT

Registration: SMV5594ACT9

Begin Date: 03-01-2022 End Date: 05-01-2022

Velocity: 93 km/h
Range: 03-01-2022 to 05-01-2022

Exceed Speed: 3 km/h
Location: Loyang Flyover, Singapore, Singapore
Speed: 93 km/h
Road Speed: 90 km/h

Velocity: 93 km/h
Range: 03-01-2022 to 05-01-2022

Exceed Speed: 3 km/h
Location: TPE, Singapore, Singapore

Speeding Report

← Reports

SPEEDING REPORT USAGE REPORT RISK REPORT

Registration: SMV5594ACT9

Begin Date: 03-01-2022 End Date: 07-01-2022

Range: 03-01-2022 to 07-01-2022

SMV5594ACT9

Start Odometer: 28,105.2 km
End Odometer: 28,294.31 km
Trip Distance: 189.11 km
Last Location: Close to 239593 Kanisha Marican Road, 2 River Valley, Singapore

Usage Report

← Reports

USAGE REPORT RISK REPORT LAST POSITION REPORT

Registration: SMV5594ACT9

Begin Date: 03-01-2022 End Date: 07-01-2022

Range: 03-01-2022 to 07-01-2022

SMV5594ACT9

Speed Over 30: 0 violations
Speed Over 20: 0 violations
Braking: 3 violations
Turning: 6 violations
Idling: 1 violations
Acceleration: 2 violations
Corner Acceleration: 0 violations
Corner Braking: 0 violations

Risk Report

← Reports

RISK REPORT LAST POSITION REPORT ALERTS REPORT

Registration: SMV5594ACT9

Position: (N) 1.299852 (E) 103.834246

SMV5594ACT9

Odometer: 28,295.29 km
Location: 31 Grange Rd, Singapore 239702, Singapore
Geofence: All of Singapore
Time: 2022-01-07 11:05:05 AM
Speed: 34 km/h
Ignition: On

Last Position Report

← Reports

RISK REPORT LAST POSITION REPORT ALERTS REPORT

Registration: SMV5594ACT9

Begin Date: 03-01-2022 End Date: 07-01-2022

Time: 10:41:36
Range: 03-01-2022 to 07-01-2022

SMV5594ACT9

Alert Description: Ignition On
Group Description: WhatsApp Test
Message: SMV5594ACT9 ignition turned on at 2022-01-04 10:41:36 Approx(NO GPS) (Singapore, Singapore - https://www.google.com/maps/@1.326584,103.934251,16z)
Alert Status: Processed

Time: 10:41:36
Range: 03-01-2022 to 07-01-2022

SMV5594ACT9

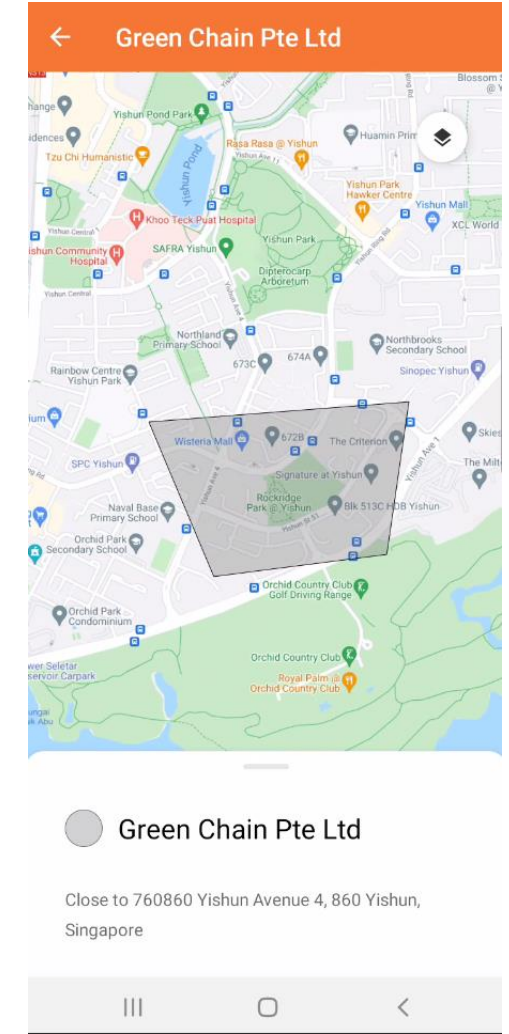
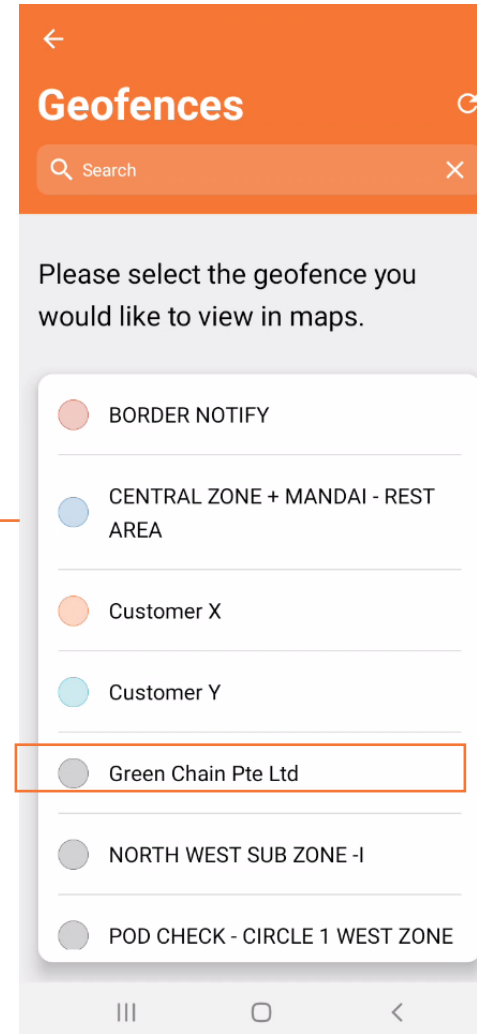
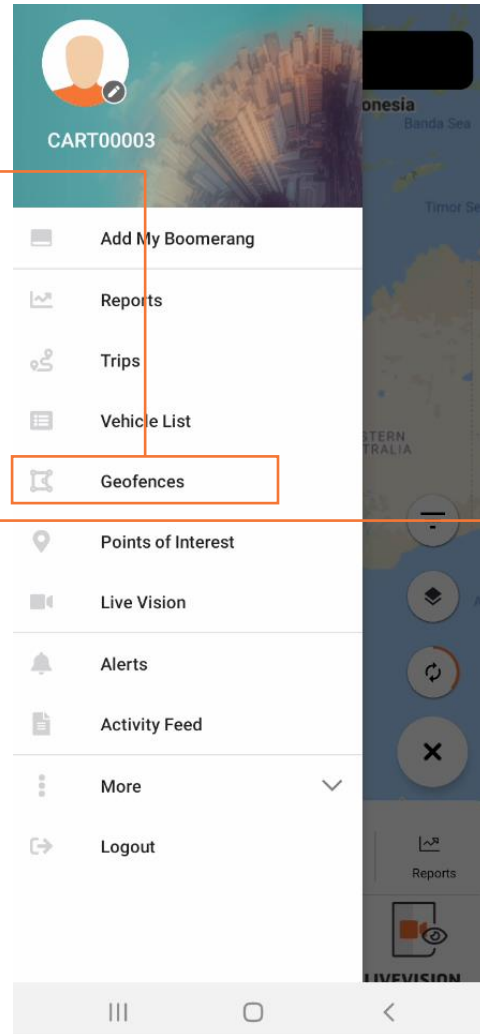
Alerts Report



FEATURES: HOW TO VIEW GEOFENCES

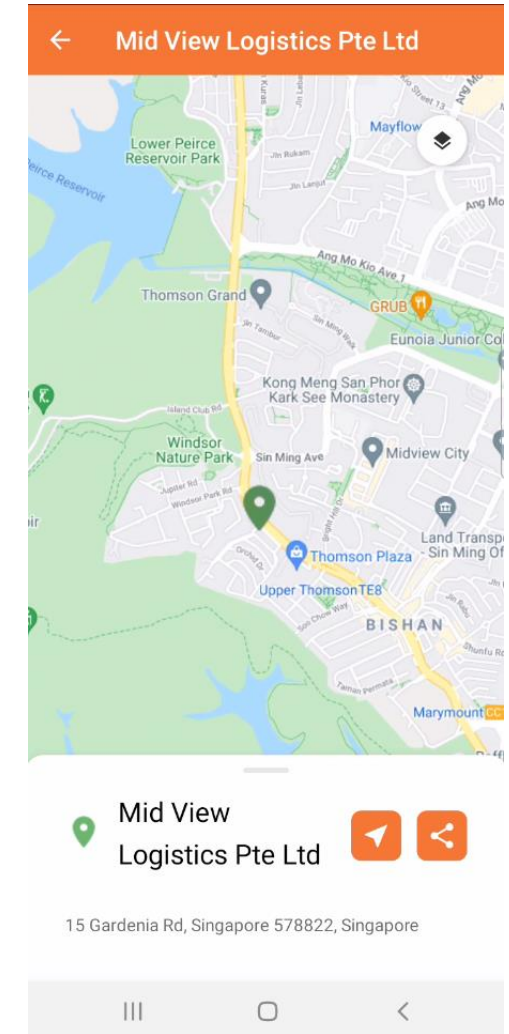
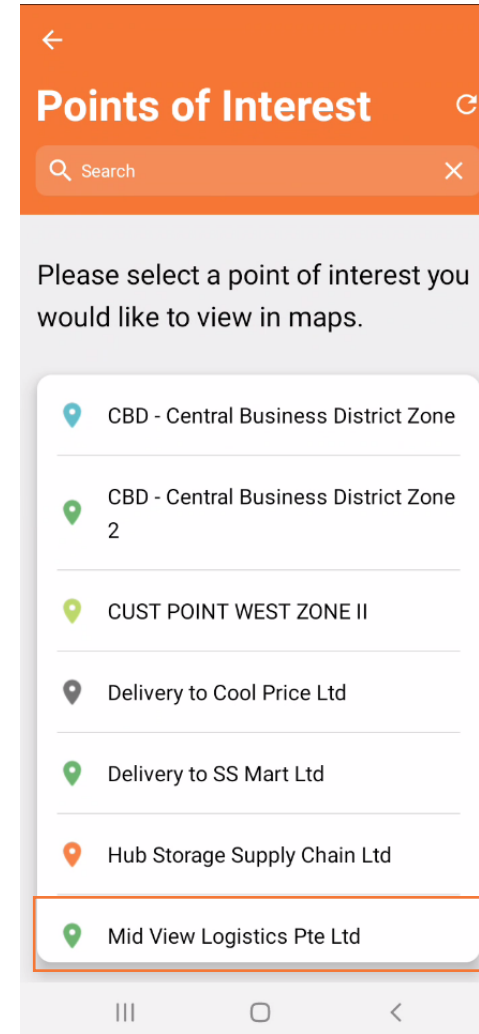
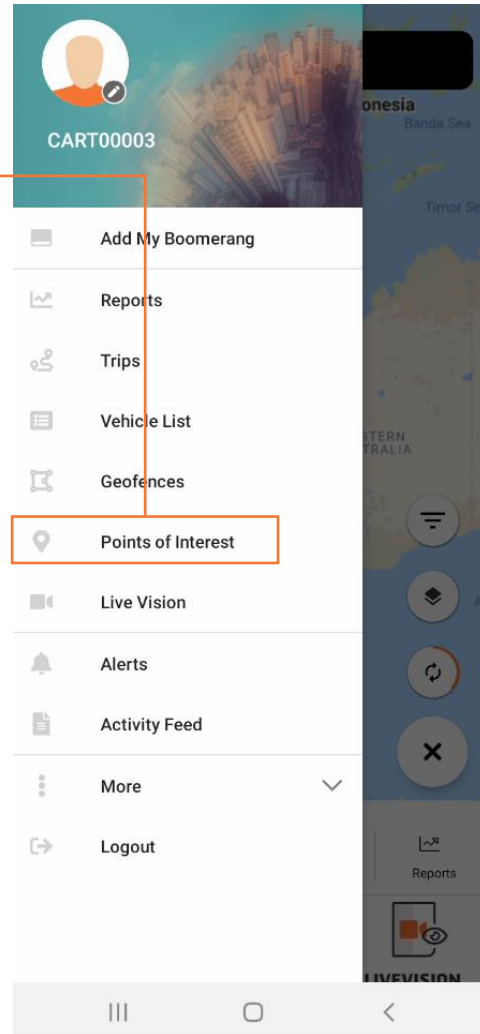
1. From the Menu option select Geofence
2. Locate a geofence using the search bar or scroll to search
3. Only the selected geofence will be displayed

Note: Geofences are created on Fleetweb



FEATURES: HOW TO VIEW POINT OF INTEREST

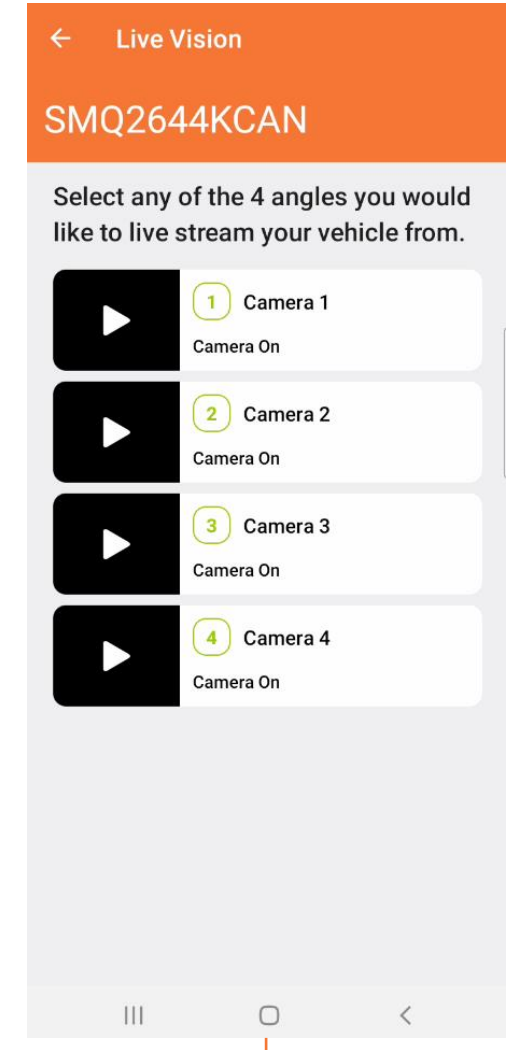
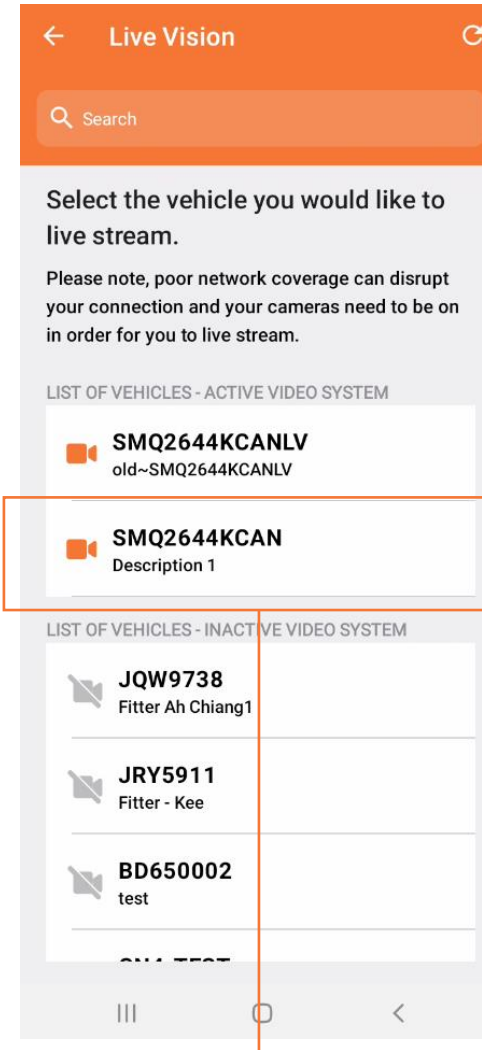
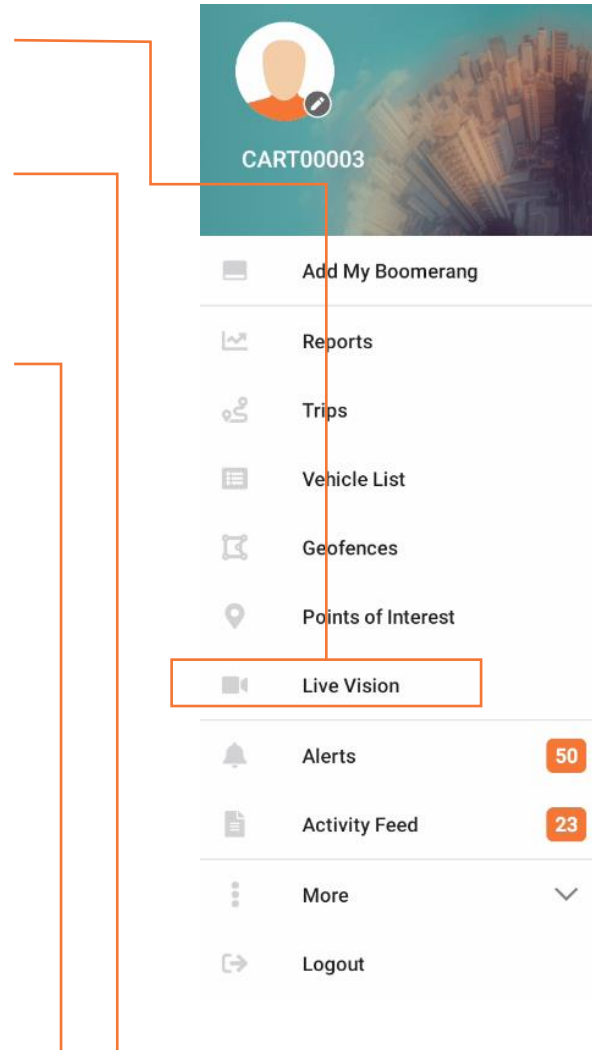
1. From the Menu option select Points of Interest
2. Locate a Point of Interest using the search bar or scroll to search
3. Only the selected Point of Interest will be displayed. The options are there to allow users to either share the location or navigate to the location



FEATURES: HOW TO VIEW

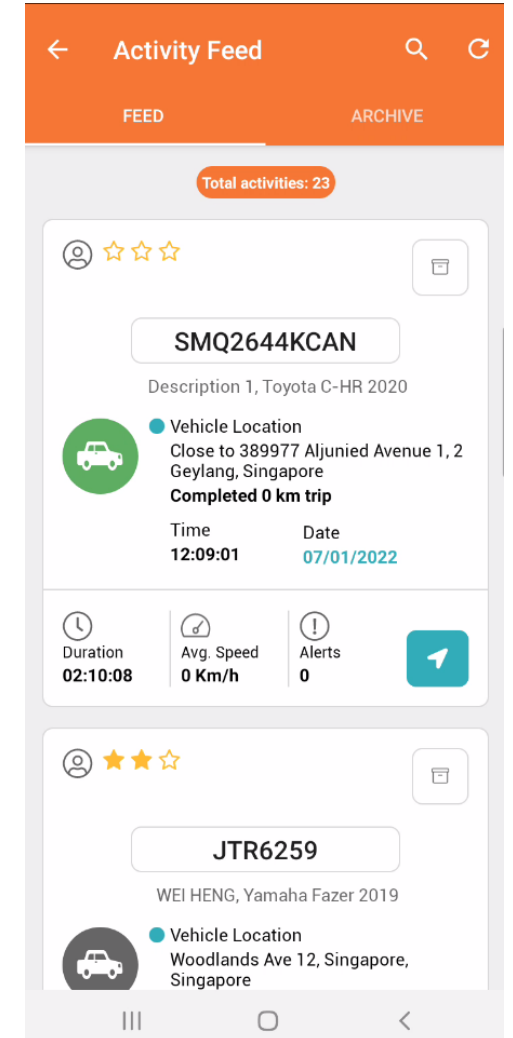
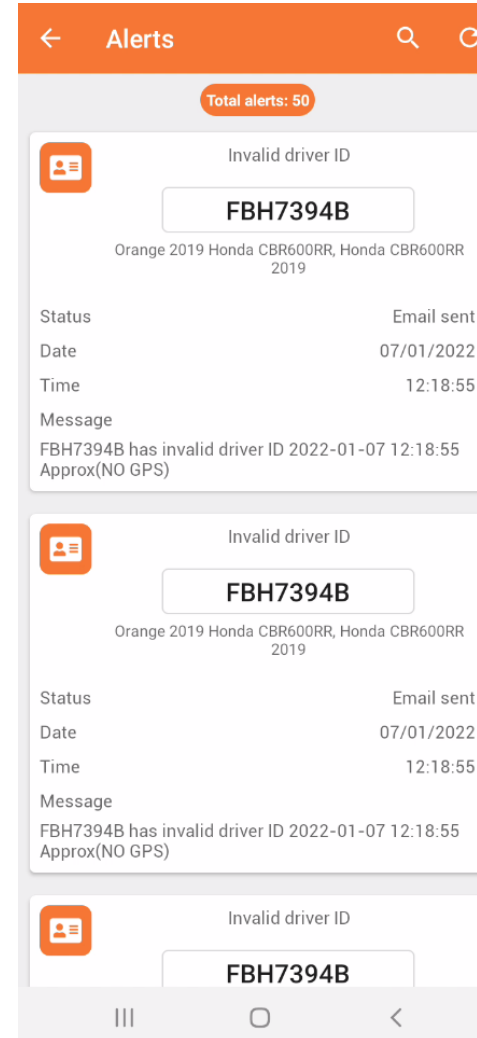
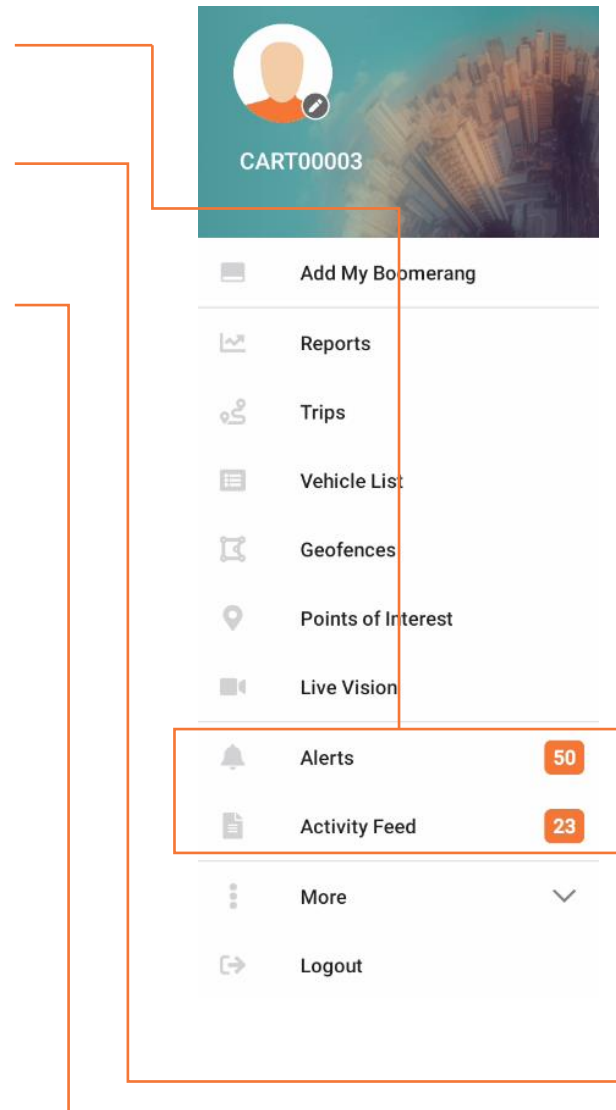
Livevision*

1. From the Menu option select Live Vision
2. Users will only be able to select a vehicle with an active video system
3. Select the relevant camera which you wish to view



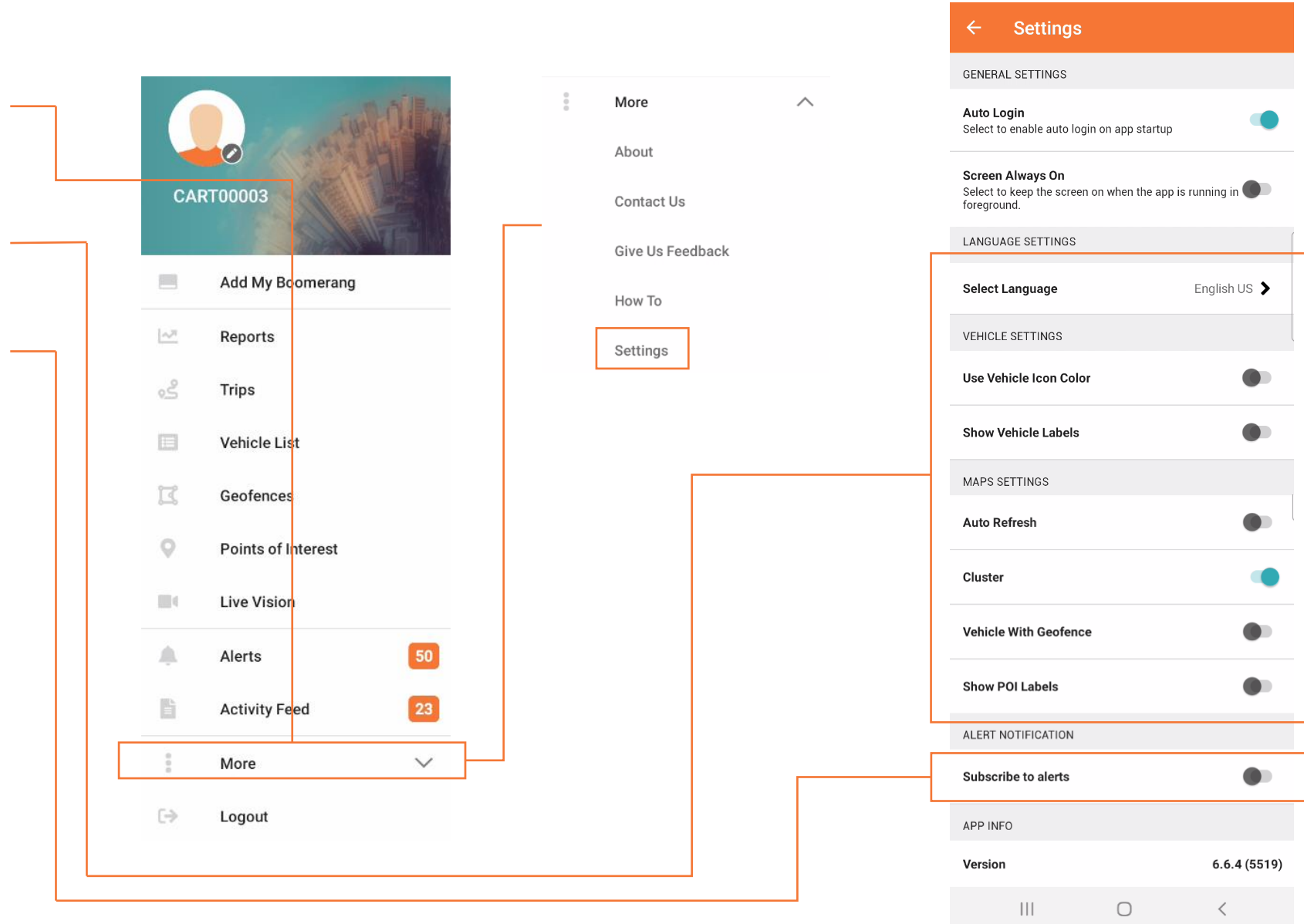
FEATURES: HOW TO VIEW FEEDS & ALERTS

1. From the Menu option, select either Alerts or Activity Feed
2. Alerts displayed is based on the events users set in the alert portion of the fleet page
3. Activity Feed will display information on trips that are completed



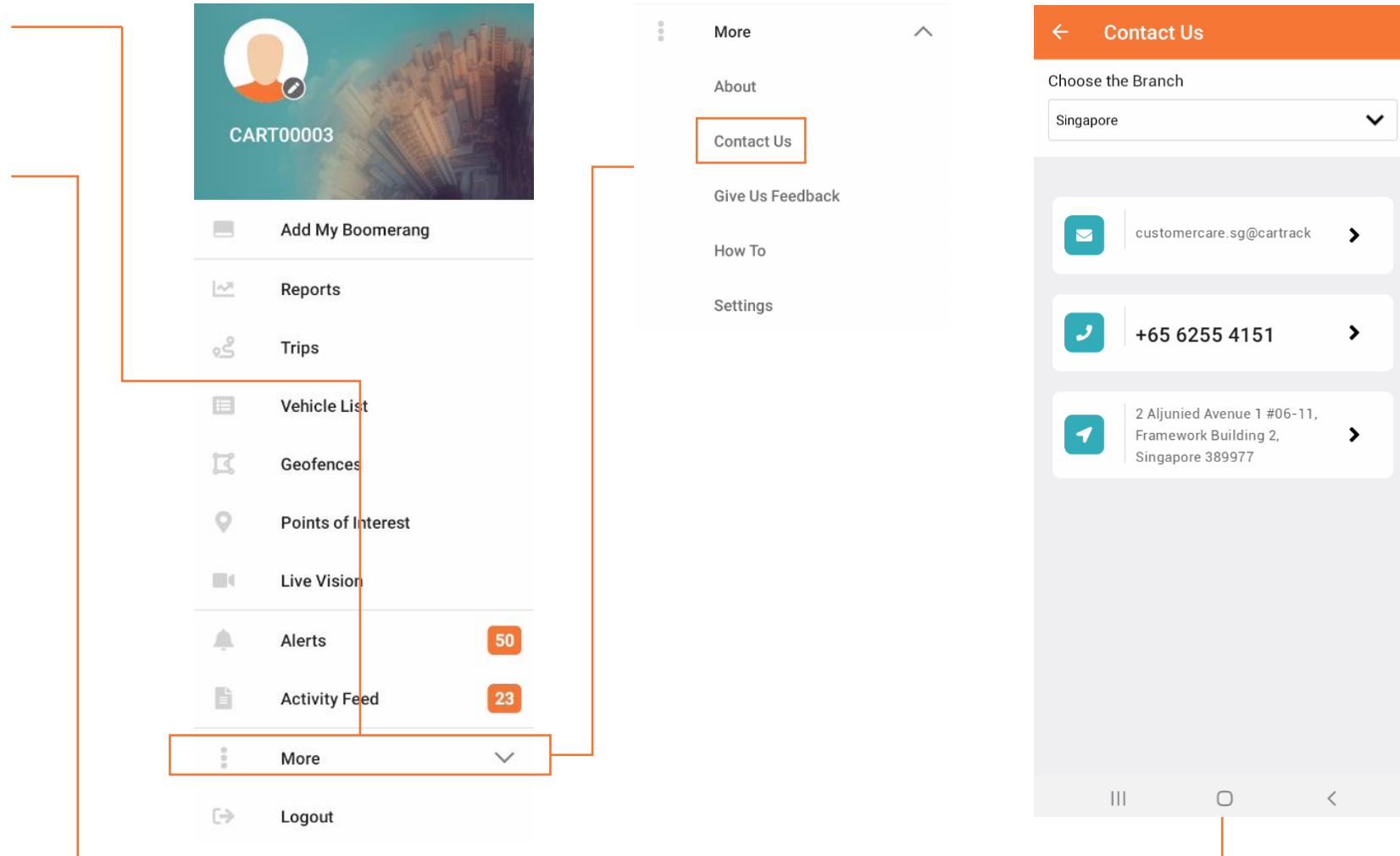
SETTINGS: APP CONFIGURATION

1. From the Menu option click on "More" to access the dropdown menu for settings
2. Toggle different settings to suit user needs
3. Allow users with the fleet page to toggle on/off alert notification on the mobile app.



SETTINGS: CONTACT US

1. From the Menu option click on "More" to access the dropdown menu for Contact Us
2. Select the branch according to where they are located for the branch office contact details





Thank You